



## News Release

### Creek Valley Health Clinic's response to COVID-19

#### For Immediate Release

Colorado City, Ariz., March 19, 2020 – Creek Valley Health Clinic is taking proactive measures to protect patients during the novel coronavirus outbreak (COVID-19) by separating appointment times for sick and well visits. This new scheduling process allows for deeper cleaning and improved treatment for all patients.

These temporary operational changes include:

- **M-F appointments 10 a.m.-2p.m.:** Appointment slots are dedicated for *healthy* patients who need primary care, wellness visits and routine follow-up care. This may include well-child visits, annual wellness exams, physicals, immunizations, behavioral health and pre/postnatal care.
- **M-F appointments 2-7 p.m., Sat. appointments 10a.m.-2p.m.:** Appointment slots are dedicated for *sick* and *urgent* visits. Patients should call for an appointment. If a patient has symptoms related to COVID-19, the patient should remain in their car and call the clinic upon arrival to receive instructions. Please park in the lot closest to the east side entrance.
- **Afternoon telehealth/virtual visit availability:** Creek Valley Health Clinic is researching appointment options through telehealth. If you are interested in a virtual visit with your provider using your laptop or telephone, please let us know when you schedule your appointment.

In addition, clinic staff will continue to thoroughly sanitize exam rooms after each patient and prioritize infection control processes. We will inform the public with any updates and changes as we receive information.

Creek Valley Health Clinic has been in contact with the United States Department of Health and Human Services, hospitals, primary care associations and state health departments to best prepare for a local outbreak of COVID-19. For more information on symptoms and prevention practices, please refer to CDC resources at <https://www.cdc.gov/coronavirus/2019-ncov/index.html>.

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*Creek Valley Health Clinic is a community health center that strives to meet the needs of the public by providing quality outpatient primary care and preventive services. Please visit [www.creekvalleyhc.com](http://www.creekvalleyhc.com) or call 435-900-1104 to set up an appointment or learn how you can help.*